

BRIGHTLINK CLOUD PBX

Tap Into the Power of the Cloud

In today's business environment, streamlining communications with clarity, precision, and speed is more important - and attainable - than ever.

Why Brightlink Cloud PBX?

As one of the few comprehensive phone systems on the market, **Brightlink Cloud PBX** (Private Branch Exchange) is a cloud-based software application that easily integrates with your current network services provider.

For those looking for a communications upgrade, Brightlink Cloud PBX can also be purchased as a complete solution, allowing you to take full advantage of Brightlink's proven network services and extensive global coverage.

Brightlink Cloud PBX is compatible with hardware from major phone providers, such as Cisco, Polycom, Yealink, and more, allowing you to update your system while leveraging your prior investment.

How is Brightlink Cloud PBX Implemented?

With its easy-to-use web interface, implementation takes just minutes and only requires an internet connection.

Brightlink Cloud PBX Capabilities

Whether you have 20 or 20,000 users, you can deploy a business-class phone system that scales to any size without installation or maintenance.



Multi-Tenant Platform

Manage all your business locations using a simple web-based user interface (UI)



Customizable Branding Options

Make our PBX yours by personalizing the interface with your company's logo, color scheme, and more



Access Across All Devices

Use one soft client on all your devices to make and receive phone calls, check voicemail, see who's online, and send text messages on the go



IVR and Contact Center Functions

Manage and support call flows, recordings, and queues



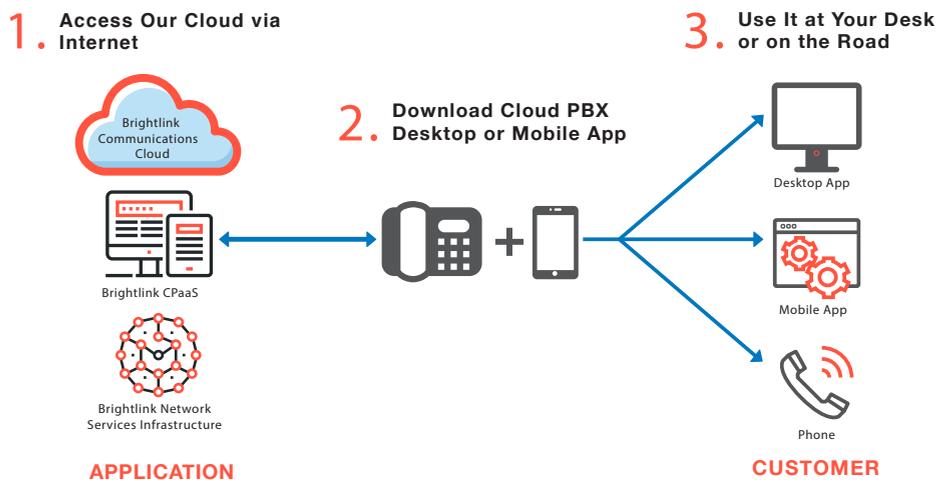
Full Reporting

Monitor and track agent and queue performance, productivity, and SLA management

Leverage Our Cloud for Your Business

The **Brightlink Communications Cloud** provides cloud-based applications and turn-key solutions built to meet you and your customers' needs and scale as you grow.

Connect to the Brightlink Cloud PBX



Our **Simple Pricing Model** is offered at a fixed monthly rate per user and our volume pricing scales so that no negotiations are required. It includes:

Features:

- Call Recording
- Call Routing & Queuing
- Conferencing
- IVR
- Attendant Console
- Voicemail-to-Email

Benefits:

- Low Total Cost of Ownership
- Implementation in Minutes
- HD Quality Voice
- Unlimited U.S. and Canada Calling
- U.S.-Based Support Staff

Brightlink Cloud PBX Contact Center Module

Streamline your call processes, increase employee productivity, and improve customer engagement.

Full Suite of Features:

- To Improve Your Process
 - Multiple Queue Options: Round Robin, Ring All, Linear Hunt, & more
 - Call Center Reports & Analytics
 - In-Call Training Features: Listen, Whisper, Barge
- To Improve Your Level of Service
 - Mobile Application
 - Paging Support
 - CRM-integration
 - Instant Messaging
 - Call Pickup
 - Real-time QoS, SLA, & rule-based routing
 - Call Recording

Reach Your Maximum Potential with the Cloud. Contact Brightlink today.

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ABOUT BRIGHTLINK

Founded in 2009, Brightlink is a leading communications platform and technology company that delivers voice, messaging, analytics, and cloud-based solutions. Our industry-leading CPaaS platform, technology solutions, and network services are used by companies ranging from small to mid-sized businesses to the largest enterprises and communication service providers around the globe.

We power more than 30 billion communication interactions each year with industry-leading quality of service, 24x7 support, and a next-generation IP network that has the highest levels of performance, reliability, scalability, and security.